

### Financial Options & Appointment Policies

Taking care of you and your family is our highest priority. When it comes to talk about finances, our goal is to provide you with clear information regarding our dental fees, payment options, and your insurance benefits. Before treatment begins, we will provide you with an estimate of the total fees expected.

Treatment can change for a variety of unforeseen reasons. Whenever possible, we will inform you of any treatment changes that will affect your financial estimate. When estimating insurance coverage, we must stress the word "estimate" as dental benefits are determined by each patient's dental contract.

Every patient's dental plan is different, and necessary dental services are not always covered. Most dental plans are designed to assist patients with their dental expenses. Very few dental plans fully cover all dental services. **COMPLETE PAYMENT FOR SERVICES IS EXPECTED THE DAY TREATMENT IS**

**RENDERED.** If your dental plan pays more than expected, you will receive a prompt refund. If your dental plan pays less than expected, a balance due will be reflected on your statement. If your dental plan later determines that you were not eligible for coverage, the balance becomes your responsibility.

**Please be aware all accounts overdue by 90 days may be charged a re-billing fee at our discretion. A \$35 penalty charge will be applied for any returned check.**

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### Available Payment Options

1. Plan A: Care credit is a dental/medical credit card that can be used to pay your complete balance. Upon approval, you may use your card and begin making monthly payments with little or no interest.
2. Plan B: In office 90 day same as cash for dental treatment of **\$1000 or more**. First payment is due at time of service and remaining 2 payments are due 30 and 60 days after treatment date.

### Contact Phone

I hereby consent to receive dialed or prerecorded calls to the telephone number:

\_\_\_\_\_ (CIRCLE Cell Home) which may include confirmation of appointments, account balances, collection services, or any information regarding your dental services.

### Appointment Cancellation Policy

Our dental practice takes pride in providing quality care for our patients and the combination and cooperation are key elements for a successful office. Because we value our patient's time, we emphasize the importance of keeping scheduled appointments. If an appointment cannot be kept, we ask our patients to give us 24 hours advance notice. This gives our team the appropriate time to contact other patients who are in need of dental care. We do understand that there are emergencies and a 24 hour advance may not be possible at all times. We ask you to contact our office as soon as possible to reschedule your appointment. If there is a history of failed appointments, charges may be incurred for missed appointment time or a pre-payment policy may be enforced.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Print

\_\_\_\_\_  
Date